

Items may only be returned within 30 days of purchase, outside of 30days your item may be covered by a manufacturer's warranty.

Name:

Order Number:

Tel:

Please circle either option 1, 2 or 3 below:

I am returning this item because:

1. I bought the item in error.

If option 1. Please return the item to: Karacha Music Ltd. 2-4 Balloo Avenue, Bangor, BT19 7QT. Return is at the Buyers Cost (For your convenience you may telephone pay & £10 for a DHL collection).

2. I have received the wrong item.
3. I believe the item to be faulty / damaged.

Please elaborate on the fault / damage:

Faulty / damaged items, email us to arrange a collection or to confirm your postage will be covered (max £5).

Part 2

I would like a: **REFUND / EXCHANGE**

Please note if you are returning an item which was bought in error if the internal packaging has been opened a 10% restocking fee will be applied.

If you have bought the item in error and would like an exchange please include a cheque to cover the postage and any difference in price. Contact Karacha to be advised of the correct amounts.

Please indicate what item you would like to be sent in exchange (leave blank for refunds):

Please note returns may only be accepted within 30days of the order being placed and are applicable to UK sales only. Ebay auctions and B stock items are exempt from standard returns policy. Full returns policy available online and in print on request.

Date:

Signed

Office Use Only:

Indicated below when the refund or exchange has been actioned, update customer order notes and file: